



Iridium 9575

Lost/Stolen Equipment

If your equipment is lost or stolen you must contact Cellhire immediately at support@cellhire.com or call **+1.214.355.5200** (follow the prompts).

All calls made are the responsibility of the customer until the line is suspended by the network.



Iridium 9555

Technical Support

Cellhire's Support Center is available 7 days a week.

Phone: +1 214 355 5200

Online: support.dataroam.com

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Iridium

9555/9575

Satellite Phone

User Instructions

► Basic Phone Operation

Setting up your Iridium phone

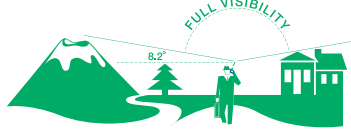
Be sure the battery is charged. Your phone is supplied with a dual volt charger (110/220 volt) and international adapters so it can be charged anywhere in the world. If you are using an Iridium 9575, the accessory clip must be attached to the phone to charge it.

To power the phone on/off

While outside, press & hold the power key on top of the phone until the phone powers on or off. *9575 users: you may see warning messages regarding GEOS setup when powering on; these can be disregarded.*

Maximizing performance

Having a completely open view of the sky plays a very important role in ensuring call quality when using an Iridium Satellite phone. Nearby obstructions such as tall buildings, trees or mountains, can prevent calls, as they block the signal between the phone's antenna and the satellites that facilitate service.



Use the diagram above as a guideline to follow, ensuring that surrounding obstructions are low to the ground, or in the far distance.

Holding the phone

1. Extend the antenna. The antenna can bend in two directions.
2. When talking on the phone, the antenna should point to the sky.
3. Make sure that your surroundings are free of obstructions.

To answer & end a call

To answer press the green call key. To end press the red end call key.

To make an emergency call

Dial **911** (or **112** if outside the US), then press the green call key.

To adjust volume

Press the volume keys located on the top-left side of the phone.

► Dialing Instructions

Making calls & receiving calls

1. Rotate and fully extend the antenna.
2. Press and hold the **<D>** key to bring up a **“+”** symbol.
3. Dial the number, including the country code (US country code is 1), and press the green call key.

For example, to call Cellhire Support, dial:

+1 214 355 5200

US country code
phone number
area code

4. People in the US should dial **011** instead of the **“+”** symbol when calling you from a landline.

► Text Messaging Instructions

Receiving text messages

1. When you receive a new message, you will see **“New SMS, Read Now?”**
2. Press **Yes** to read the message now, or press **No** to read the message later.
3. To review received messages, press **Menu**, scroll to **“Messages”** and press **Select**.
4. Scroll to **“Inbox”** and press **Select**.
5. Scroll to the desired message and press **Select**. You can then press **Options** to access options for that message.

Sending text messages

1. Press the **Menu** key.
2. Scroll to **“Messages”** and press **Select**.
3. The first choice **“Create Message”** should be highlighted; press **Select**.
4. Compose your message; when finished, press **Options**.
5. The first choice **“Send”** should be highlighted; press **Select**.
6. On the next screen, press **Add**. The first choice **“Enter Number”** should be highlighted; press **Select**.
7. Enter the recipient's number (starting with **“+”** and the country code) and press **OK**. Then press the same key again, which should now be **Select**.

► Voice Mail Instructions

Retrieval of voice mail messages will be charged at the standard call rate. Please refer to your Rental Agreement for your unit rate.

 **Important Note:** In order for Cellhire to offer the best possible rental service, please do not change the standard voice mail greeting or the default passcode. If it is necessary for you to alter the greeting, please contact a Cellhire representative for further assistance.

Accessing your Voice Mail from a US landline

1. Dial **011** followed by your Iridium phone number. Interrupt the greeting by pressing the **<+>** key.
2. When prompted, enter 1020 (passcode) then follow the prompts.

Accessing your Voice Mail from your Iridium

1. Be sure the phone has an active signal with “Registered” in the middle of the screen.
2. Press the **Menu** key.
3. Scroll to **“Voice Mail”** and press **Select**.
4. Make sure **“Call Voice Mail”** is highlighted and press **Select**. Interrupt the greeting by pressing the **<+>** key.
5. When prompted, enter 1020 (passcode) then follow the prompts.

► GPS Instructions (9575 only)

Your Iridium 9575 satellite phone includes two options for sending GPS coordinates:

- **Manual Send** – many users wish to periodically send their location details to friends and family, follow these steps to send your location either on demand or set up a schedule. Basic text message rates apply. Note: you can assign a preset list of up to five phone numbers to receive your coordinates under Quick GPS: Go to **Menu**, select **Setup**, select **Location Options**, select **Message Options** and select **Quick GPS List**.
- **SOS Red Button** – this is the fastest way to initiate a signal. Program up to three phone numbers to receive a text message and/or a single phone number to receive a voice call – all initiated by the pressing of the red SOS button on the top of your 9575 device.

Using Manual Send

1. Be sure the phone has an active signal with “Registered” in the middle of the screen.
2. Press the **Menu** key.
3. Scroll to **“Setup”** and press **Select**.
4. Make sure **“Location Options”** is highlighted and press **Select**.
5. Scroll to **“Current Location”** and press **Select**.
6. When the updating is finished and coordinates are shown, press **Share**.
7. Scroll to **“New Message”** and press **Select**.
8. The coordinates should automatically show up on the message screen; press **Options**.
9. Follow steps 5-7 of the **“Sending text messages”** section.

SOS Red Button Setup & Using Automatic Send

1. Press the **Menu** key.
2. Scroll to **“Setup”** and press **Select**.
3. Make sure **“Location Options”** is highlighted and press **Select**.
4. Scroll to **“Emergency Options”** and press **Select**.
5. Select whether you want **Message Only**, **Call Only** or **Both**.
6. For messages: select **Message Recipient** and enter up to three numbers to receive the SOS text on activation of the red SOS button.
7. For calls: select **Call Recipient** and enter a phone number to be called on activation of the red SOS button.
8. To initiate an SOS call, be sure the phone has an active signal with “Registered” in the middle of the screen. Once connected, open the protective cover and press the red SOS button to make contact.

► Additional Information

For further information, including online how-to guides, scan the QR code or visit www.cellhire.com/satellite and select **Support** from the menu.

