

# European Call Rates

Please note county lists change depending on whether you are within the UK or roaming outside the UK. Please make sure you confirm your destination is in the below price zone, if you do not see your country listed it will fall into the Rest of World price group.



## Calls From Within the UK - calls placed while in England, Scotland or Wales

| Call Zones  | Call Type  | Call Rates* | SMS Rates* |
|---|--|-------------|------------|
| <b>Zone 1:</b><br>Guernsey, Ireland, Isle of Man, Jersey<br><br><b>Zone 2:</b><br>Andorra, Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Faeroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Italy (incl. Vatican City), Kosovo, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovak Republic, Slovenia, Spain, Sweden, Switzerland<br><br><b>Zone 3:</b><br>Albania, Bosnia & Herzegovina, Croatia, Iceland, Macedonia, Montenegro, Morocco, North Cyprus, Serbia, Tunisia, Turkey<br><br><b>Zone 4:</b><br>Canada, USA<br><br><b>Zone 5:</b><br>Australia, Hong Kong, Malaysia, New Zealand, Singapore, South Africa<br><br><b>Zone 6:</b><br>Rest of the World | Incoming   | Free        | Free       |
|   | Outgoing within the UK to another O2 mobile or fixed line      | \$0.35      | \$0.59     |
|   | Outgoing within the UK to a mobile on another cellular network | \$0.89      | \$0.59     |
|   | Outgoing to Zone 1 countries                                   | \$0.59      | \$0.59     |
|   | Outgoing to Zone 2 countries                                   | \$0.79      | \$0.59     |
|   | Outgoing to Zone 3 countries                                   | \$1.39      | \$0.59     |
|   | Outgoing to Zone 4 countries                                   | \$0.45      | \$0.59     |
|   | Outgoing to Zone 5 countries                                   | \$1.59      | \$0.59     |
|   | Outgoing to Zone 6 countries                                   | \$2.59      | \$0.59     |

\*Call charges are per minute, SMS charges per message.

## Calls While Roaming Outside the UK

Please note you will receive a British phone number with this solution and not a local phone number.

| Call Zones  | Call Type  | Call Rates* | SMS Rates* |
|---|--|-------------|------------|
| <b>Zone 1:</b><br>Guernsey, Ireland, Isle of Man, Jersey  | Incoming   | \$0.45      | Free       |
|   | Outgoing to Zone 1                                       | \$0.69      | \$0.69     |
|   | Outgoing to all other Zones - including calls to the USA | \$0.69      | \$0.69     |
| <b>Zone 2:</b><br>Andorra, Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Faeroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Italy (incl. Vatican City), Kosovo, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovak Republic, Slovenia, Spain, Sweden, Switzerland | Incoming   | \$0.45      | Free       |
|   | Outgoing to Zone 2                                       | \$0.75      | \$0.69     |
|   | Outgoing to all other Zones - including calls to the USA | \$0.75      | \$0.69     |
| <b>Zone 3:</b><br>Albania, Bosnia & Herzegovina, Croatia, Iceland, Macedonia, Montenegro, Morocco, North Cyprus, Serbia, Tunisia, Turkey  | Incoming   | \$1.29      | Free       |
|   | Outgoing to Zone 3                                       | \$2.99      | \$0.89     |
|   | Outgoing to all other Zones - including calls to the USA | \$3.49      | \$0.89     |
| <b>Zone 4:</b><br>Canada, USA   | Incoming   | \$1.99      | Free       |
|   | Outgoing to Zone 4                                       | \$3.49      | \$0.89     |
|   | Outgoing to all other Zones                              | \$3.49      | \$0.89     |
| <b>Zone 5:</b><br>Australia, Hong Kong, Malaysia, New Zealand, Singapore, South Africa  | Incoming   | \$1.99      | Free       |
|   | Outgoing to Zone 5                                       | \$2.99      | \$0.89     |
|   | Outgoing to all other Zones - including calls to the USA | \$2.99      | \$0.89     |
| <b>Zone 6:</b><br>Rest of the World   | Incoming   | \$2.49      | Free       |
|   | Outgoing to same country within Zone 6                   | \$4.49      | \$0.89     |
|   | Outgoing to another Zone 6 country                       | \$4.49      | \$0.89     |
|   | Outgoing to all Zones - including calls to the USA       | \$4.49      | \$0.89     |

\*Call charges are per minute, SMS charges per message.

\*Cross network calls \$0.89 per minute.

**Want to take your US number with you?** Select Follow-Me when ordering and add an additional \$0.49 per minute to incoming call charges.