

# International BlackBerry® 8900

## User Instructions



BlackBerry® 8900

### Your Mobile Number

#### Lost/Stolen Equipment

If your equipment is lost or stolen you must call Cellhire immediately. All calls made are the responsibility of the customer until the line is suspended by the network.

#### 24 Hour Technical Support

Cellhire's Support Center is available 24 hours a day, 7 days week:


*Within the US:* **1 877 244 7242**

*Outside the US:* **+1 214 355 5200**

[support@cellhire.com](mailto:support@cellhire.com)

[www.cellhire.com/support](http://www.cellhire.com/support)

## ▶ Setting up your BlackBerry®

 **Important Note:** If you don't operate your own BES please make sure you forward your personal email to the NetMobile address supplied.

To receive/send a message please make sure that the wireless device is turned on (the Wireless Radio Icon should now be visible) If not visible on the menu screen the wireless radio icon will be within the tools section.



When traveling internationally please ensure the BlackBerry® is set to Automatic Network Selection Mode. To check this, select Options, Network, Network Selection Mode. If it reads Manual please highlight the selection and press the track ball. Select Change Option and choose Automatic. If you need to change the selection to Manual in order to pick up a signal, please remember to return it to Automatic before you change location.

### Setting up your BlackBerry® phone

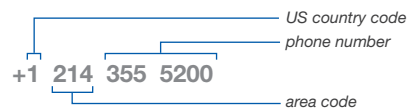
Be sure the battery is charged. Your phone is supplied with a dual volt charger (110/220 volt) and an international adapter so it can be charged anywhere in the world.

## ▶ General Instructions

### Making a Phone Call

1. Press the call  key. The phone screen appears.
2. Press the + sign\* followed by the country code, then area code, then phone number.  
*\*To bring up the plus sign in the phone screen push the letter "o".*
3. Press Enter. The phone number is dialed.
4. To end the call, press and hold the End  button.

For example, to call Cellhire Support, dial:



### SMS Messaging

1. Open the SMS + MMS application.
2. Click the track ball. A menu appears.
3. Click Compose SMS. The select address screen appears.
4. Click (Use once). A menu appears.

5. Click SMS. The one time SMS screen appears.
6. Type your contact's SMS-compatible phone number.
7. Click the track ball. A menu appears.

**TIP:** When you type an SMS-compatible number, include the country code and the area code.

8. Click Continue.
9. Type a message.
10. Click the track ball. A menu appears.
11. Click Send. The message is now sent.

### Web Browsing

- The browser is optimized to view WML and HTML web pages.
- To browse web pages, the following requirements must be met:
  - The wireless coverage
  - EDGE must appear with the wireless coverage indicator on the home screen.

1. Open a browser. The startup screen appears.
2. Click the track ball. A menu appears.
3. Click on **Home Page** then click Get Link
4. The page loads with the menu choice, news, entertainment, etc.
5. Click the Go To field, type a URL
6. Click OK. The browser requests the web page.

**TIP:** Press the Space key to insert a full stop or period (.). Press a Shift key plus the Space key to insert a slash mark (/).

## ▶ Accessing E-mail Service

### Your NetMobile E-mail Address

\_\_\_\_\_@netmobile.com

This is the e-mail address that you can forward your corporate mail to, or have people email you at directly during your trip.

**NOTE:** Most POP3 email addresses cannot be forwarded, this includes Yahoo, Hotmail and AOL. Please contact your current POP3 or ISP provider to determine if this option is available.

If you have not requested an email address from Cellhire you will need to contact your IT department and have them sync the rental

BlackBerry with your corporate BlackBerry Enterprise server (BES). The syncing process is completed through Enterprise Activation, which is the very first icon on the screen. The Enterprise Activation icon will disappear once the BlackBerry is synced and able to send and receive mail.

**NOTE:** If you see the Enterprise Activation icon, the BlackBerry is not configured to send and receive mail.

### Send an E-mail

1. Open the message application. The messages screen appears.
2. Click the track ball. A menu appears.
3. Click Compose E-mail. The Select Address screen appears.
4. Click Use Once. A menu appears.
5. Click E-mail. The One Time E-mail screen appears.
6. Type an E-mail address.
7. Click the track ball. A menu appears.
8. Click Continue.

## ▶ VoiceMail Instructions

### Retrieving your voicemail messages within the UK:

1. Press the call key. Phone screen appears.
2. Press the menu key, then scroll down to Call VoiceMail.

 **Important Note:** Please do not change your password.